

Mobile Direct Token Guide

If you submit ACH or Wire transactions you must install the mobile token app to be able to complete the verification process when entering transactions. If you are unable to install the mobile app please call 1-833-377-8265 and our Client Support team can assist you with obtaining those credentials.

A soft token app is offered for iOS or Android devices and is available to download from the Apple App Store and Google Play Store.

System Requirements

- **Apple** - search for “Mobile Direct Token”
 - iPads and iPhones running iOS 9 or newer
 - Note: Only the most recent release of an OS version is supported. For example, if iOS 10.4.9 is publically available, then release 10.4.8 is no longer supported. However, the most recent release of iOS 9 would still be supported.
- **Android** - search for “Direct Token -Sunflower Bank & First National 1870”
 - Phones and tablets running OS 5 or newer
 - 1.2 GHZ dual core chip or better
 - 1 GB or more of RAM

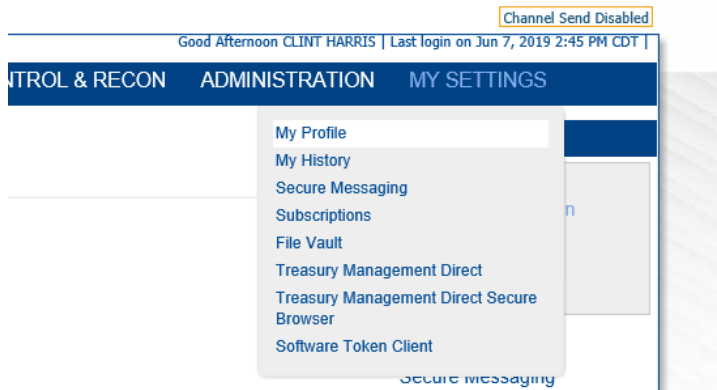
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App Registration

Complete the registration process after downloading the token app from the Apple App Store or Google Play Store. Once installed, the following is needed to complete registration:

- **Activation Key**
 - You can view the software activation key in Treasury Management Direct. You must log into the system from a computer to obtain this information.
 - This is found by clicking on the “My Settings” option from the upper right hand corner and selecting “My Profile”.

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- You will then see your “Software Activation Key” displayed towards the bottom of the page. **You must be a system administrator to view your software activation key here.**

Language English (United States)

Software Activation Key XZ397TBE
Remaining Uses: 3 Expires: Jul 28, 2019 4:16 PM CDT

* What is your favorite hobby?

* What is your mother's maiden name?

► **Advanced**

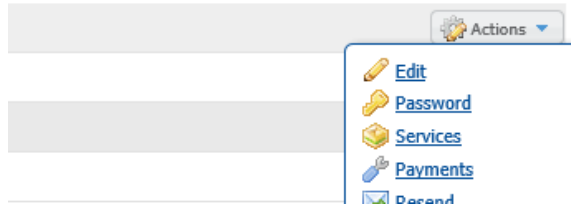
- If you are not a system administrator, your system administrator can locate your software activation key for you. They will need to click on the Administration module, click the actions button next to your name and click edit. They can view your activation key here.



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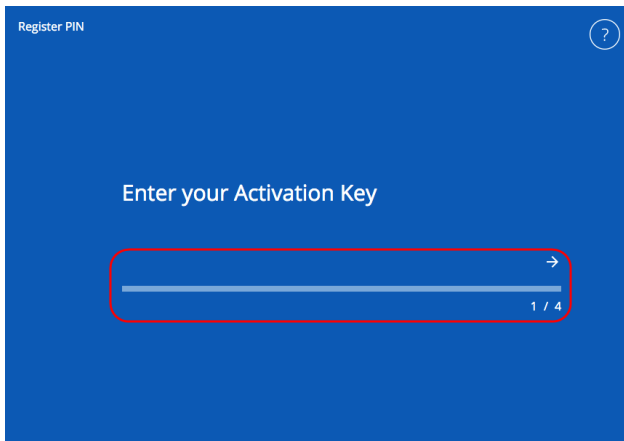
Accounts Payments Resend Actions



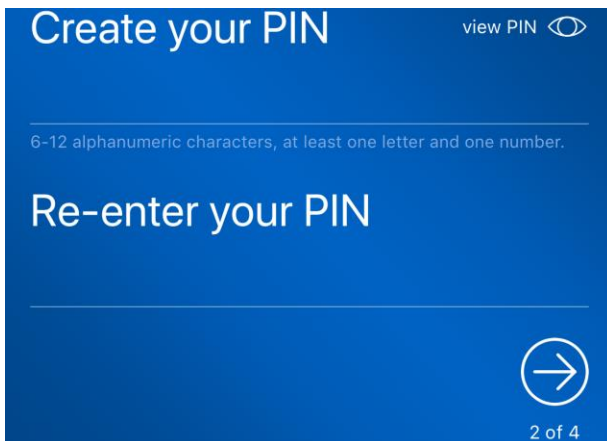
- You will also need access to email or mobile phone number saved to your user's profile.

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1. **Provide Activation Key:** Once the app has been installed on your mobile device, open the app. You will then be prompted to enter the Activation Key you obtained previously.

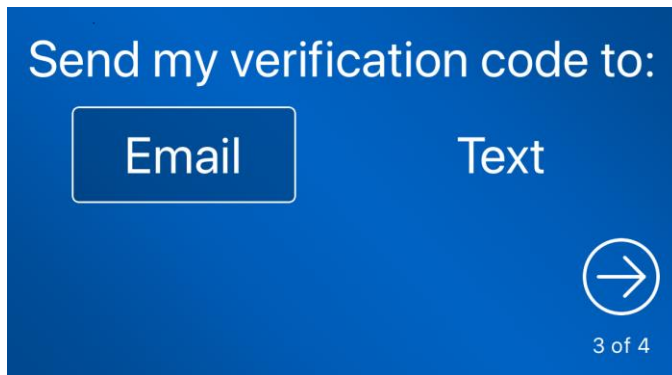


2. **Create a PIN:** Next, in the “Create your PIN” field, type in a value that adheres to your FI’s defined PIN structure. Advance to the next field, “Retype to verify your PIN”, and type in the same value entered in the previous field. Select the right arrow to submit the PIN and advance to the next step.

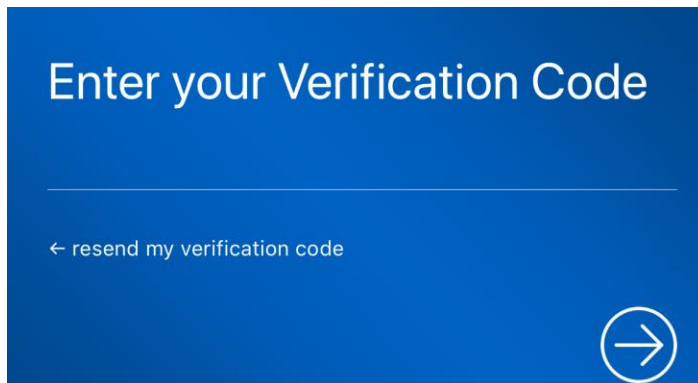


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- Select user verification code delivery method:** To confirm your identity, the system sends a verification code to you. You must enter this verification code on the next screen. Select whether to receive the verification code via "Email" or "Text" and click the right arrow to advance to the next step. *Note: You must have already logged in and opted in to receive text communication from the "Edit My Profile" screen to have the ability to receive the verification code via text.*



- Enter verification code:** Verification codes are sent immediately, but there may be a small delay before they appear in your inbox or on your mobile device. Enter the verification code you receive and click the right arrow.



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- Success!** If the registration is completed you will be presented with a “Success!” message, click the arrow, and you will be taken to the mobile app login screen and can now enter your PIN and access the app.



- Enable Touch ID in place of the PIN:** For easier access to the PIN, you can enable Touch ID from the app pin screen. Touch ID will then take the place of your PIN going forward.



Note: PINs are device-specific and managed independently from other passwords/PINs used to perform browser logins, or PINs used to access online banking app installed on other devices.

If you have questions about Treasury Management Direct, please call us at 833-377-8265 or email TMClientSupport@SunflowerBank.com.



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